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TS 7/9/09

Sheet 1 of 2

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE  INFORMATION DISCLOSURE STATEMENT BY APPLICANT  (use several sheets if necessary) (PTO-1449)	ATTY. DOCKET NO.	SERIAL NO.
	D/A1496 (IS08/3550)	To Be Assigned
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	Sarah E. Campbell, Ken Hayward, and Marc J. Krolczyk	12017 5189 02 D/25/02
FILING DATE	GROUP ART UNIT	
Herewith	To Be Assigned	

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
YQ	1	3,409,901	11/5/1968	Dost et al.	347	122	
YQ	2	4,468,112	8/28/1984	Suzuki et al.	399	29	
YQ	3	4,847,659	7/11/1989	Resch, III	399	58	
YQ	4	4,908,666	3/13/1990	Resch, III	399	61	
YQ	5	4,922,294	5/1/1990	Nakagami et al.	399	10	
YQ	6	4,961,088	10/2/1990	Gilliland et al.	399	25	
YQ	7	5,204,699	4/20/1993	Birnbaum et al.	347	140	
YQ	8	5,272,503	12/21/1993	LeSueur et al.	347	131	
YQ	9	5,204,698	4/20/1993	LeSueur et al.	399	25	
YQ	10	5,283,613	2/1/1994	Midgley, Sr.	399	9	
YQ	11	5,636,032	6/3/1997	Springett	358	296	
YQ	12	Re. 35,751	3/24/1998	Midgley	399	25	
YQ	13	5,918,085	6/29/1999	Rollins et al.	399	29	
YQ	14	6,106,088	8/22/2000	Wafler	347	7	
YQ	15	6,106,489	1/18/2000	Beard et al.	473	278	
YQ	16	6,113,208	9/5/2000	Benjamin et al.	347	7	
YQ	17	6,181,885	1/30/2001	Best et al.	399	12	

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION IF APPROPRIATE

OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, Etc.)

YQ	18	U.S. Serial No. 09/397,125, filed September 16, 1999, pending, Ken Hayward et al., entitled CONTEXT SENSITIVE WEB-BASED USER SUPPORT.
YQ	19	U.S. Serial No. 09/397,126, filed September 16, 1999, pending, Ken Hayward et al., entitled CONTEXT SENSITIVE WEB-BASED USER SUPPORT.
EXAMINER		DATE CONSIDERED 4/17/06

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.